



COMMUNITY RULES - 1.2 Noise Bylaw:

Noise Disturbances: All residents and guests have the right not to be disturbed by noise. Noise can include, but is not limited to yelling, shouting, loud music, horns, and power tools. All residents have the responsibility to not make noise that disturbs others and to adhere to all bylaws related to noise.

Quiet Time: Quiet time for the community is between the hours of 11:30 pm – 9:00 am. Campfires may continue after 11:30 pm as long as the noise level is minimal and not a disturbance to other residents. If residents are causing a disturbance after quiet time hours, residents and/or resort staff are requested to contact the RCMP if needed.

During the summer months contractors and trades need to start early to manage working in the heat and so they can maximize their work hours as many travel an hour or more to do work at LMCE, adding cost to their services. We have always given contractors and trades leniency allowing them to start at 7:00am on weekdays.

KEY MESSAGES:

- As a result of prudent budget management and resource changes, the resort will no longer have LMCE staff regularly manage and patrol quiet time. Staff will remain engaged in enforcing the 11:30 pm quiet time; however, their engagement will be on an ad hoc, as needed basis only.
- If this approach proves to be inadequate and results in frequent resident disturbances or nuisance behaviour, the practice will be re-evaluated accordingly.

ESCALATION OF NOISE CONCERNS: It is understood that at times noise concerns may be prevalent and could require third party resolution, whether that of the board, resort staff, or the RCMP. Accordingly, an escalation guideline has been developed to ensure a consistent approach to managing these instances. We ask that all residents and guests familiarize themselves with the established escalation process.

1. **Neighbourly Discussion:** First and foremost, as a small community neighbour engagement is encouraged to resolve disputes whenever possible.
 - If a friendly chat with your neighbour can result in a respectful resolution, this is the preferred approach by all.
 - Understandably this may not always be the case, but if it's reasonable to do so, approach your neighbour.
2. **File a Complaint with the Board:** If an attempt has been made to resolve noise concerns with your neighbour(s) with no success, a formal complaint can be submitted to the board via email at board@lmcelca.com for review. Please include:
 - A detailed description of the complaint and noise disturbance (example: time the noise went to, loud music, yelling, large crowds of people, etc..).

- Please provide any pertinent information such as previous conversations or attempts to resolve the noise concerns.

*Please note, a response will be provided within 72 hours, this is not a single solution if there is an immediate need to resolve the noise.

3. **Call the RCMP:** Like a residence in Calgary or another residential community, in cases of extreme and excessive noise it is asked that you call the RCMP. If the situation requires immediate attention RCMP have provided direction to the community to contact them.
4. **Resort Manager:** In the event of extreme noise or an immediate noise concern that may not warrant RCMP engagement you are asked to text or call the Resort Manager.
 - If intervention by resort staff is required, we ask that within 3 days following the incident a formal complaint is logged by adhering to step 2.

FINES & FEES: The Community Association takes adherence to the Community Rules and Bylaws seriously and trusts that residents are respectful of their neighbours and of quiet time. If a formal noise complaint is received by the board, resort staff, or the RCMP with respect to noise and the complaint is deemed founded, a fine will be issued to the residence.

Fine Structure

1. \$100 – First offence
2. \$200 – Second offence
3. \$300 – Third Offence

Following the issue of three fines additional measures may be required, which will be assessed and determined at that time.

We trust that all members of the community will adhere to the noise bylaw, have a fantastic summer, and continue to be respectful of one another.

Thank you,
LMCE Board